

Job from the Buffalo Employment and Training Center Information

77 Goodell St., Buffalo, NY 14203
716-856-5627 / 716-856-5670– Fax
www.workforcebuffalo.org

The BETC is here to help with your job searching needs. We have free services for all jobseekers.

Orientation Times: Monday – Thursday, 10 am or 2 pm.

August 14, 2018



NY1262898

Number of Openings: 5

Company Name: GEICO DIRECT

Job Title: Insurance Customer Service Representative

Minimum Experience Required: No experience requirement provided.

Job Description:

Getzville. Geico Direct. INSURANCE CUSTOMER SERVICE REPRESENTATIVE. FT. M-F. Salary: \$33,046 - \$36,350/year. Benefits. Williamsville Recruitment Day! Thursday, July 26, 2018 from 11 AM to 1 PM Williamsville Career Center 4175 Transit Road, Williamsville, NY 14221 **To reserve your spot to attend this event, please email michele.taylor@labor.ny.gov We have 4 wonderful, growing companies recruiting for over 100 job openings!!! Come meet face to face with recruiters from these businesses and find out if these jobs might be a good fit for you! This office has free, convenient parking and is located in the Transit Town plaza (behind TJ Maxx & Chili's and between Main Street & Wehrle Drive in Williamsville). We know you know GEICO. But you should get to know us for great careers, too. And, right now, we're looking for an Insurance Customer Service Representative to start a GEICO career in Buffalo, NY. As an Insurance Customer Service Representative in a call center environment, you will take ownership for each customer interaction while educating and counseling policyholders on making the right decisions. At GEICO, it's not just a job, it's growth and opportunity. There's one thing our associates all have in common: they found a career they never expected. With coaching and mentoring, you will find your position as an Insurance Customer Service Representative can become a career in the most unexpected and rewarding ways. Our GEICO Insurance Customer Service Representatives earn an average two promotions within the first year Receive ongoing coaching and feedback to develop your skills and advance your career Service prepares you for advancement into other leadership

*Our job announcements, news and other info are also available on Facebook, LinkedIn,
Twitter @BETC_updates and Instagram @BETC716*

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opportunities throughout GEICO "It is challenging yet rewarding to anticipate their needs and exceed their expectations." Miesha S., GEICO Associate since 2013 Get ready to join a company you can believe in and work alongside a team of associates who care. On a team with solution-oriented service associates focused on customer retention, you will: Become a trained insurance professional and help customers service their insurance policies through exciting life events Ensure customers have the right level of coverage while identifying and resolving customer conflicts Interact internally with all GEICO departments and externally engage with policyholders, Department of Motor Vehicles, Registry of Motor Vehicles, banks, dealerships and other insurance companies We are looking for people with results they are proud of, such as: High school diploma or equivalent Good customer service skills or prior experience Strong attention to detail with time management and decision-making skills but also described as someone with high energy and driven to be the best Solid computer, grammar and multi-tasking skills Ability to work comfortably in a fast-paced, high-volume call center About benefits: As a full-time GEICO associate, you'll be offered a comprehensive Total Rewards Program with a wide range of benefits. We said it's more than a job! Our benefits ensure a long-lasting career with us as your personal life and needs change. See for yourself here. If interested, attend the Williamsville Recruitment Day or Email resume to buffalojobs@geico.com. **Follow link to apply online:** <https://geico.referrals.selectminds.com/jobs/customer-service-representative-buffalo-6615> GEICO is an equal opportunity employer. GEICO conducts drug screens and background checks on applicants who accept employment offers.

Job Location: Getzville, New York

Pay: \$33,046.00 - \$36,350.00 Yearly

Benefits: Health Insurance, Dental Insurance, Vacation, Sick Leave, Holidays, Retirement/Pension Plan

Hours per Week: Not specified.

Duration: Full Time, Regular

Work Days : Monday thru Friday

Shift: First (Day)

Public Transportation: Information not provided.

Minimum Education Required: GED

Driver Licenses, Including Endorsements:

No Driver License requirements specified.

How to Apply:

To apply, contact the employer in person, or on-line:

OPEN, RECRUITMENTS

VARIOUS LOCATIONS

SEE JOB DESCRIPTION

BUFFALO, NY 14202

Web-site: <http://WWW.GEICO.COM>

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Find the **CAREER** you **LOVE**

Attending Businesses

Taylor Metalworks, Inc.
UPS
Steuben Foods
SoPark Corporation

Garden Gate Health Care
QUIKRETE Companies
Masis Staffing
Baker Victory Services

Morgan Services
Mod-Pac
Home Depot
Kelly Services

Job Openings for Attending Businesses

CNC Machinist (Set-up/Trainee)

Package Delivery Driver
(P/T)

Route Service Rep.

Screw Machine Operator

Food Service Worker

Production Workers

Quality Control

Laundry Worker

Maintenance/Electrical Tech

Package Handler

Laundry Aide

Diecutter Operator



August 14, 2018 11:00am – 1:00pm

Lackawanna Public Library

560 Ridge Rd.,

Lackawanna, NY 14218

No appointment or registration necessary. Please bring several copies of your resume. Professional attire, please.

For More Information About This Event

Contact: Corey Lester at (716) 349-1684



Department
of Labor

Equal Opportunity Employer/ Program. Auxiliary aids and services are available upon request to individuals with disabilities.

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UA Sprinkler Fitters Local 669
Joint Apprenticeship and Training Committee
7050 OAKLAND MILLS ROAD • SUITE 100 • COLUMBIA, MARYLAND 21046
Telephone: (410) 312-5202 • Toll Free: (800) 638-0592 • Fax: (410) 309-1609

Charles W. Ketner
Director of Training

TO: State of New York Outreach Organizations

DATE: August 2018

Syracuse Area:

Plumbers & Steamfitters Local 267
150 Midler Park Drive
Syracuse, NY 13206

Newburgh Area:

Local 17
451 Little Britain Rd
Newburgh, NY 12550

Albany Area:

Local 7
18 Avis Drive
Albany, NY 12110

Buffalo Area:

Training Site
3651 California Road
Orchard Park, NY 14127

Applications can be obtained Monday through Friday (excluding holidays), from 8 a.m. to 4 p.m. or visit the training website www.training669.org for further information.

www.sf669.org • contactus@iatc.org

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Telephone: (410) 312-5202 • Toll Free: (800) 638-0592 • Fax: (410) 309-1609

Compliance Office

Local 669 Sprinkler Fitters Apprenticeship Opportunities

TO: State of New York Outreach Organizations
DATE: August 2018

The Local 669 Joint Apprenticeship and Training Committee (JATC) conducts a five year apprenticeship program in all or part of 48 states in the U.S. for Sprinkler Fitters who are piping mechanics specializing in Fire Protection. We are very interested in your help to recruit qualified applicants. We also have excellent insurance, pension and education plans. The apprentice's entry-level rate is based on a percentage of the Journeyman rate of \$34.91 - 45.42 per hour and may increase every six months if qualified. Previous experience in construction or related college or military experience may enhance the entry-level wage.

The minimum qualifications for entry into the Program are:

1. Must be the age of 18 or over.
2. Must be a high school graduate or have G.E.D.
3. Must be physically fit to perform the work of the trade.
4. Must have military discharge under other than dishonorable conditions, if applicable.

Applications will be accepted five days per week, except holidays, 52 weeks per year between the hours of 9:00 - 11:30 a.m. and 1:30 - 3:00 p.m. at the contractor/employers address. All completed applications will be held on file until there is a need to interview applicants for expected opportunities.

Applications must be completed 45 days prior to interview date. All applicants must provide a copy of their birth certificate, high school diploma or G.E.D. certificate and Military Discharge (Form DD-214) if applicable.

The recruitment, selection, employment, and training of apprentices during their apprenticeship shall be without discrimination because of race, color, religion, national origin, or sex. The sponsor will take affirmative action to provide equal opportunity in apprenticeship and will operate the apprenticeship program as required under title 29 of the Code of Federal Regulation part 30.

The JATC and Local 669 signatory contractors are Equal Employment Opportunity Employers.

Please visit the training website www.training669.org for further information.

www.sf669.org • contactus@iatc.org

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NYS Department of Labor Hot Jobs for AUGUST 2018

Doris W. Jones Family Resource Center Job Fair Career Event!

Thursday, August 16, 2018: 11:00AM-1:00pm

Attending Businesses

CAO of WNY Seneca Gaming Corp Catholic Health System
Niagara Falls City School District Express Employment Professionals

Job Openings for Attending Businesses

NY1263470 Cafeteria Attendant, Dietary Aide
NY1263467 Environmental Services Aide
NY1263469 Home Health Aides
NY1263471 Certified Nursing Assistant
NY1263473 Porter/Dishwasher
NY1263705 Family Partners, Head Start
NY1263472 Registration/Reception Clerk
NY1263721 Quality Control Maintenance
NY1263712 Education Specialist
NY1263710 Nutrition Supervisor
NY1263706 Quality Assurance
NY1263224 Various Hospitality Positions
NY1263474 Cook
NY1263720 Lead Teacher
NY1263717 Teacher (I & II)
NY1263552 Cleaner, Classroom Associate
NY1263707 Family and Community Coordinator
NY1263714 Principal
NY1263569 Food Service Helpers
NY1263722 Nutrition Associates
NY1263716 Home Visitor

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Amherst (and Clarence location). AAA Western & Central NY location. **CUSTOMER SERVICE & SALES REPRESENTATIVE**. FT. 40 hrs/wk. Days & shifts vary. Benefits.

Job Summary - The Customer Service & Sales Representative is responsible for providing a positive experience to every member with whom they have contact over the phone.

ESSENTIAL DUTIES AND RESPONSIBILITIES

Provide telephone service to incoming callers regarding all club operations; Gives members all necessary instructions to ensure complete understanding of services requested; Understands and recommends AAA products and services to ensure quality service delivery to members/clients ; Follows established policies and guidelines to manage and resolve inquiries and issues; Understands and correctly uses AAA operating systems; Assists members with feedback resolution, utilizing employee empowerment when necessary; Participates in training and testing programs as required ; Assists with other job-related responsibilities as requested by management team

QUALIFICATIONS

- * High school diploma/GED/TASC required
- * Accurate spelling and keyboarding skills, as well as working knowledge of Microsoft Windows
- * Ability to read and interpret instructions, maps and manuals
- * Ability to communicate effectively and professionally with members and co-workers
- * Ability to empathize with members while resolving problems and conflicts
- * Ability to work under pressure during periods of high volume
- * Ability to multi-task and to prioritize work effectively
- * Strong customer service skills and ability to establish a personal connection with members
- * Successful completion of Contact Center training program, including Basic Skills Tests

To apply:

Apply on-line - <https://www.aaa.com/careers>

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